

WISHING TREE PLAY CAFÉ: RULES OF PLAY

Rules – so that everyone can have an enjoyable playtime & visit to the café.

- There is unlimited playtime offered though the week but at peak times it will be limited to two hours.
- All children must be accompanied by a responsible adult (aged 18+) who must remain within the building. Children should be supervised at all times during their visit, they should also be supervised when visiting the toilets. Wishing Tree does not accept responsibility for the supervision of children.
- In the interest of hygiene, SOCKS MUST be worn by all adults and children who wish to enter the play frame and shoes must be removed before entering the play area.
- Please note that ONLY food and drink purchased within the centre can be consumed on the premises. We are happy for you to bring in baby food or food for children who have special dietary requirements
- Food and drink items are not allowed on any of the play equipment.
- No sharp objects should be taken into the play area, this includes jewellery, watches, pens, money, buckles & lighters.
- Smoking is prohibited within the play centre.
- No climbing on the netted walls or play structure.
- Age restrictions apply for the benefit and safety of all children. These vary depending on which frame that visitors are using. Our maximum age is 8 years due to the size of the play area.
- Balls or other objects must not be thrown at other people; this includes children, parents/ carers and staff.
- Wishing Tree does not tolerate bullying, abusive, aggressive or any other type of behaviour deemed to be unsuitable towards the staff, managements or visitors, from both children and adults.
- Management reserves the right to enforce total bans against any individual(s) who do not comply with these rules.

Recommendations

- Children are advised to use the toilet and wash their hands before entering the play area.
- Glasses should only be worn if they are used with a retainer and have shatter proof lenses.
- We suggest that all valuables are left at home. Wishing Tree Play Café cannot accept liability for any loss, damage or theft that may occur.
- We advise children and adults to wear long sleeved clothing and long trousers on the play equipment. Clothes should be tucked in at all times and clothes with cords, ropes and similar embellishments should not be worn in the play area. This is to minimise the risk of personal injury.

Health & Safety

- Children who have not been well or are currently unwell should not visit the centre for at least 48 hours as per NHS guidelines. Children who become unwell during their visit to Wishing Tree must leave the centre immediately.
- Please pick/wipe any food debris as soon as possible and report any spillages to a member of staff
- In order for us to provide appropriate assistance and minimise the potential of a situation re-occurring, please be sure to report all accidents to a member of staff. Accidents will be logged and are an essential part of our ongoing safety audits.
- Please report any damaged equipment to a member of staff.
- Please report any behavioural concerns you may have to a member of staff and refrain from attempting to intervene yourself.
- Please report any debris /spillages within the toilets to a member of staff.
- Management reserve the right to refuse entry.

Parents/Guardians must

- Accept full responsibility in supervising their children at all times during their visit.
- Observe their children playing to ensure that they can use the equipment safely.
- Explain all rules of play to the children and monitor their behaviour

Please note

- Our team will help to maximise your children's enjoyment of the play areas and equipment by supervising the play areas. They are not however a replacement for parental supervision.
- Please be aware that every consideration has been given towards the safety of children using the play areas and equipment, Wishing Tree cannot be held responsible for accidents which occur as a result of children playing inappropriately on the equipment.